

Delta Chase LLC

Website Privacy Policy

Last Revised: 27 June 2023 | 1 February 2023 (Original)

1. General

Delta Chase LLC (“DeltaChase”) respects your privacy and commit to protecting your privacy through compliance with this Privacy Policy (the “Policy”).

This Policy describes:

- The types of information collected from you or that you may provide when you visit the website at: <https://DeltaChase.com/> as well as any websites and blogs directly owned by DeltaChase (collectively, the “Website”).
- DeltaChase’s practices for collecting, using, maintaining, protecting, and disclosing that information.

This Policy applies to information collected on this Website or in emails and other electronic messages between you and this Website, and information gathered when you interact with advertising on third-party websites if such advertisements include links to this Policy.

This Policy does not apply to information obtained by DeltaChase management offline or through any other means, including on any other website or any third party, or information collected by any third party through any application or content (including advertising) that may link to or be accessible from the Website (for further information, see below, “Third-party Websites”).

Please read this Policy carefully to understand the practices regarding your information and how DeltaChase will treat it. If you do not agree with the policies and practices, then please do not use this Website. By using this Website, you agree to the terms of this Policy. This Policy may change from time to time (see below, “Changes to this Policy”). Your continued use of the Website after DeltaChase makes changes is deemed to be acceptance of those changes, so please check the Policy periodically for updates.

NOTHING CONTAINED WITHIN THIS WEBSITE IS INTENDED TO TREAT OR DIAGNOSE ANY SPECIFIC AILMENT. BEFORE ADOPTING ANY OF THE RECOMMENDATIONS CONTAINED WITHIN THIS WEBSITE OR PRODUCTS SOLD THROUGH THE WEBSITE, PLEASE CONSULT YOUR PHYSICIAN OR MEDICAL CARE PROVIDER.

2. Website Terms of Use; Other Agreements

This Policy should be read in conjunction with any applicable Terms of Use, into which this Policy is incorporated by reference.

3. What Information DeltaChase Collects and How DeltaChase Collects It

To ensure that DeltaChase provides you with the best possible experience, DeltaChase will store, use, and share personal information about you in accordance with this Policy. Personal information is information that identifies,

relates to, describes, references, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular user, household or device (“Personal Information”). In particular, the Website has collected the following categories of Personal Information from users of the Website within the last twelve (12) months:

Category	Examples	Collected
Identifiers.	A real name, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name.	YES
Protected classification characteristics.	Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).	NO
Commercial information.	Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	NO
Biometric information.	Genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.	NO
Internet or other similar network activity.	Browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.	NO
Geolocation data.	Physical location or movements.	NO
Sensory data.	Audio, electronic, visual, thermal, olfactory, or similar information.	NO
Professional or employment-related information.	Current or past job history or performance evaluations.	NO
Non-public education information.	Education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.	NO
Inferences drawn from other Personal Information.	Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	NO

DeltaChase obtains the categories of Personal Information listed above from the following categories of sources:

- Directly from you. For example, when you:
 - place an online order;
 - make an inquiry about one of DeltaChase’s products;

- communicate with DeltaChase via the Website, such as request information.
- Indirectly from you. For example, through information DeltaChase collects from you in the course of providing services to you.
- Directly and indirectly from activity on the Website. For example, from website usage details that are collected automatically.

The information that you provide in each case will vary. In some cases, you may be able to provide Personal Information via email or free text boxes, such as contacting DeltaChase to request further information. When providing your Personal Information, please provide only relevant information and do not provide unnecessary sensitive information, such as Social Security numbers, credit card information or other sensitive personal data, unless required for DeltaChase's services.

4. How DeltaChase Uses Your Information

The information DeltaChase gathers and that you provide is collected to provide you information and the services you request, in addition to various other purposes, including, but not limited to:

- providing the information, products and services you request;
- security, credit or fraud prevention purposes;
- providing you with effective customer service;
- providing you with a personalized experience when you use this Website;
- contacting you with special offers and other information DeltaChase believes will be of interest to you (in accordance with any privacy preferences you have expressed to us);
- contacting you with information and notices related to your use of this Website;
- inviting you to participate in surveys and providing feedback to DeltaChase (in accordance with any privacy preferences you have expressed to us);
- better understanding your needs and interests;
- improving the content, functionality and usability of this Website;
- improving DeltaChase's products and services;
- improving DeltaChase's marketing and promotional efforts; and
- any other purpose identified in an applicable privacy notice, click-through agreement or other agreement between you and us.

5. How DeltaChase Shares Your Information

DeltaChase does not sell or lease your Personal Information to any third party. DeltaChase may share your Personal Information by disclosing it to a third party for a business purpose. When DeltaChase discloses your Personal Information, DeltaChase enters into a contract that describes the purpose and requires the recipient to both keep

that Personal Information confidential and not use it for any purpose except for the purposes set forth in the contract.

DeltaChase discloses your Personal Information for a business purpose to third party vendors who provide services that enhance the Website, products and services to you (such as vendors for credit card processing, advertising and marketing and customer support).

Except as described in this Policy, DeltaChase will not share your information with third parties without your notice and consent, unless it is under one of the following circumstances:

- Legal Reasons.
 - DeltaChase believes that disclosure is reasonably necessary to comply with any applicable law, regulation, subpoena, or court order;
 - To respond to duly authorized information requests from law enforcement or other governmental authorities;
 - To enforce agreements, policies, or the Terms of Use;
 - To investigate and prevent security threats, fraud, or other malicious activity; or
 - To respond to an emergency that DeltaChase believes in good faith requires disclosure of such information to assist in preventing the death or serious bodily injury of any person.”
 - Sale of Business or Merger. There are circumstances where DeltaChase may decide to buy, sell, or reorganize his business in selected countries. Under these circumstances, it may be necessary to share or receive Personal Information with prospective or actual partners or affiliates. In such circumstances, DeltaChase will ensure your information is used in accordance with this Policy.

6. Your Choices and Selecting Your Privacy Preferences

DeltaChase wants to provide you with relevant information that you have requested. When possible, DeltaChase will always provide options as to what information DeltaChase collects and how you can manage any preferences that pertains to such information.

DeltaChase wants to provide you with relevant information that you have requested. After you request to receive these emails, you may opt out of them at any time by selecting the “unsubscribe” link at the bottom of each email or by sending an email with “Unsubscribe” in the Subject Line. Please note that by opting out or unsubscribing you may affect other services you have requested DeltaChase to provide you, where email communication could be a requirement of the service provided.

7. Accuracy and Access to Your Personal Information

DeltaChase strives to maintain and process your information accurately. DeltaChase has processes in place to maintain all information in accordance with relevant data governance frameworks and legal requirements. DeltaChase employs technologies designed to help DeltaChase maintain information accuracy on input and processing.

To view and change the Personal Information that you have provided on the Website, you may contact DeltaChase directly for assistance.

8. Information of Minors

DeltaChase does not intentionally seek to gather information from individuals under the age of eighteen (18). DeltaChase does not target the Website to minors, and would not expect them to be engaging with the Website or services. DeltaChase encourages parents and guardians to provide adequate protection measures to prevent minors from providing information unwillingly on the internet. If DeltaChase is aware of any Personal Information collected about minors, DeltaChase will take steps to securely remove it from the Website's systems.

9. Third-party Websites

This Policy does not apply to websites or other domains that are maintained or operated by third parties or DeltaChase's affiliates. The Website may link to third-party websites and services. For example, if you click on an advertisement on this Website or items featured on the "Shop" webpage, you may be taken to another website that DeltaChase does not control. These links are not endorsements of these websites, and this Policy does not extend to them. Because this Policy is not enforced on these third-party websites, DeltaChase encourages you to read any posted privacy policy of the third-party website before using the service or website and providing any information.

10. Your California Rights

Shine the Light law. Pursuant to California Civil Code Section 1798.83, DeltaChase will not disclose or share your Personal Information with third parties for the purposes of third-party marketing to you without your prior consent.

Do Not Track Signals. Other than as disclosed in this Policy, the Website does not track users over time and across third-party websites to provide targeted advertising. Therefore, the Website does not operate any differently when it receives Do Not Track ("DNT") signals from your internet web browser.

DeltaChase DOES NOT SELL YOUR PERSONAL INFORMATION. If DeltaChase ever decides to sell Personal Information, DeltaChase will update you via this Policy and include a link entitled "Do Not Sell My Personal Information," to provide you with an opportunity to opt out of sales of your Personal Information.

California Consumer Rights. If you are a California "consumer," as defined by the California Consumer Privacy Act of 2018, as amended by the California Privacy Rights Act of 2020 (collectively the "Act"), please be advised that this Website and DeltaChase does not currently meet the regulatory thresholds of a "business" as that term is defined under the Act and therefore is not required to comply with the Act. Regardless, all Personal Information will be processed in accordance with this Policy.

11. For Website Users or Visitors Outside of the United States

DeltaChase does not warrant or represent this Policy or the Website's use of your Personal Information complies with the laws of any other jurisdiction. Furthermore, to provide you with services, DeltaChase may store, process, and transmit information in the United States and other locations around the world, including countries that may not have the same privacy and security laws as yours. Regardless of the country in which such information is stored, DeltaChase will process your Personal Information in accordance with this Policy.

12. Safeguarding the Information DeltaChase Collects

DeltaChase uses reasonable technical, administrative, and physical safeguards in order to protect your Personal Information against accidental loss and from unauthorized access, use, alteration, and disclosure. However, DeltaChase can never promise 100% security. You have a responsibility, as well, to safeguard your information through the proper use and security of any online credentials used to access your Personal Information, such as a username and password, if applicable.

13. Changes to this Policy

This Policy describes the current policies and practices with regard to the information DeltaChase collects through this Website. DeltaChase is continually improving and adding to the features and functionality of this Website along with the products and services offered through this Website. If DeltaChase makes any changes to this Policy, a revised Policy will be posted on this webpage and the date of the change will be reported in the “Last Revised” block above. You can get to this page from any of the Website’s webpages by clicking on the “Privacy Policy” link (usually at the bottom of the screen).

14. How to Contact Us

DeltaChase values your opinions and welcomes your feedback. To ask questions or comment about this Policy or your Personal Information, please contact DeltaChase by email at neil@DeltaChase.com.